

## Collection of Speaker Biographies

**Jennie Phillips** is a fitness professional, educator, speaker, and author dedicated to helping individuals cultivate vitality through intentional living. She is the owner of Vitality Fitness Studio and the author of *Yellow Light Moments: Maximize Your Health and Vitality Through the Power of Pausing*. Through her Yellow Light Moments™ Framework, Yield, Listen, Move, Jennie teaches practical strategies that help high-functioning individuals build sustainable health, resilience, and balance.

**Maggie Neustadt**, JD, CPHRM, DFASHRM is the Vice President of Risk Management for BJC Health headquartered in St. Louis, Missouri. As an attorney and clinical risk manager, Maggie directs the risk reduction and mitigation strategies for the system's operations across 22 adult, pediatric and specialty hospitals in Illinois, Missouri and Kansas. Her responsibility spans the continuum of care from a 1,200-bed academic medical center to rural critical access hospitals, as well as a wide range of ambulatory and post-acute care settings.

**Jonathan Handler**, MD, FACEP, FAMIA is the Senior Fellow for Innovation at OSF HealthCare. Dr. Handler is board-certified in Emergency Medicine as well as Clinical Informatics. He is the President of Keylog Solutions LLC, and previously has served as the Senior Vice President of Strategy at EmOpti, Vice President of Digital Innovation at Baxter Healthcare Corporation, CMIO at M\*Modal, Chief Deployment Architect at Microsoft's Health Solutions Group, Director of Development at the National Institute for Medical Informatics, and Clinical Associate Professor and Director of Emergency Medicine Research and Informatics at Northwestern University. Dr. Handler holds a BA in Finance from the University of Illinois at Urbana-Champaign, an MD from University of Illinois at Chicago College of Medicine, and is a graduate of the combined Georgetown/George Washington University Emergency Medicine residency program.

**Monica Cooke** has more than 40 years of experience in the field of behavioral health & substance abuse in clinical, administrative, and executive risk and quality positions. As a seasoned professional, she founded Quality Plus Solutions LLC in 2006 to provide organizational behavioral health and workplace violence assessments as well as risk and quality support for behavioral health, acute care, practice settings, and other continuums of care. She provides legal nurse expert services, and as a Certified Psychiatric/Mental Health Nurse, Monica continues to work part time supporting a local mental health and substance use setting. Monica has served in several leadership positions with local risk and quality societies, as well as many years of service with American Society for Healthcare Risk Management (ASHRM) on the Nominating Committee, Conference Committee, and contributing to white papers. She conducts educational presentations at both the national and state levels and is recognized as an expert in the field of behavioral health risk and healthcare workplace violence mitigation. In 2024, Monica received the Distinguished Service Award for lifetime achievement by ASHRM.

Early in her practice, a mentor on the Illinois Supreme Court required **Ann Barron** to learn by doing, a philosophy that continues to guide her to never turn away from the toughest challenges. Her early experience allowed her to hone her legal writing skills and develop a vast knowledge of Illinois law and procedure, giving her a unique perspective on litigation from document preservation, to setting reserves and keeping those in the C-suite informed. Today Ann co-chairs the firm's Appellate Practice Group and the Healthcare Practice Group and concentrates her practice on civil litigation, including employment litigation and business-related disputes, medical malpractice litigation, environmental disputes and personal injury defense. She also works with healthcare providers on corporate matters.

As a Partner in the firm's Champaign office, **Mark Benfield** handles complex civil litigation matters including professional liability, medical malpractice, products liability, and premises liability. Mark also litigates cases involving health law and healthcare institutions, including bylaws disputes, breach of contract, credentialing decisions, fertility fraud, and HIPAA and patient privacy issues. In addition to civil litigation, Mark represents clients in proceedings before the Illinois Department of Financial and Professional Regulation and the Illinois Department of Human Rights. When he's not in the courtroom, Mark advises healthcare clients on issues including risk management, medical staff, peer review, and provider services agreements.